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C. INTRODUCTION: The Massachusetts Department of Public Health (MDPH), Bureau of Laboratory Sciences (BLS) located at the William A. Hinton State Laboratory Institute (HSLI) is a tenant of the University of Massachusetts Medical School (UMMS) Jamaica Plain (JP) campus provides comprehensive public health laboratory services for the identification of agents of bioterrorism, chemical terrorism, and other disease and illness causing agents which threaten public health. The MDPH BLS is a CDC Select Agents and Toxins (SAT) Program Registered Entity (laboratory) that performs identifications for local, regional and national agencies a part of the Laboratory Response Network (LRN) in conjunction with the U. S. Department of Homeland Security. All SAT Program registered entities must develop and implement incident response plans in accordance with 42 CFR 73.

D. PURPOSE: The purpose of this document is to describe the response procedures used by the MDPH Bureau of Laboratory Sciences as a plan of action in the event of various emergency and exigent circumstances. Per 42 CFR 73, Select Agents and Toxins (SAT) Registered Entities must develop and implement a written incident response plan. The incident response plan must be coordinated with any entity-wide plans, kept in the workplace, and available to employees for review. The incident response plan must fully describe the entity's response procedures for the theft, loss, or release of a select agent or toxin; inventory discrepancies; security breaches (including information systems); severe weather and other natural disasters; workplace violence; bomb threats and suspicious packages; and emergencies such as fire, gas leak, explosion, power outage, etc. Due to co-location of laboratory work areas, overlapping laboratory locations and co-location of personnel, These procedures are also deployed by the remaining laboratories and work areas within the MDPH Bureau of Laboratory Sciences who must be able to respond to the same types of threat circumstances in conjunction with the SAT Registered laboratories.

E. SCOPE: This document describes response procedures for emergency situations as they relate to the SAT Program and the remaining laboratory operations/programs of the MDPH BLS,. The document will serve as a source of information for performing responsibilities to manage, and minimize or mitigate events which threaten a secure and safe environment or disrupt operations at the MDPH BLS for all personnel (visitors, contractors, and employees). The procedures contained herein are applicable to all persons with access to the MDPH BLS facilities.

F. RESPONSIBILITY

It is the responsibility of facility administrators, administrative staff, senior management, principal investigators, all supervisory staff, all laboratory workers including biological and scientific staff, human resource officials, information technology (IT) staff, engineering and engineering support staff, maintenance staff, facility security officials, facility safety officers both MDPH/SLI and UMMS to implement this SOP for enhanced security regarding select agents. A coordinated collaborative approach by both entities is critical and essential to ensuring that these security recommendations provide a reasonable and adequate assurance of laboratory security without unduly impacting the scientific work performed by employees.

1. Director, MDPH Bureau of Laboratory Sciences (MDPH BLS Director):

BLS employee responsible for assuring that a system exists which reduces risks and assures the physical security of the laboratory facility, employees, information systems, and select agents and toxins for the entire BLS including: adopting, supporting and implementing laboratory-wide policies consistent with all relevant state and federal laws, regulations, and guidelines; reviewing, updating and approving policies and procedures after any incident or change in regulations, or at least annually; working with law enforcement and emergency response organizations to assure adequate preservation and protection of samples and information to meet legal and professional standards; assuring that a laboratory event reporting system exists for incidents, errors, and breaches that occur, supporting the SAT Program Responsible Official in compliance with Title 42, CFR, Part 73.

2. MDPH BLS SAT Program Responsible Official (RO):

Responsible for ensuring that the requirements of 42 CFR 73 are met on behalf of the MDPH BLS registered entity and for ensuring compliance with developing and implementing safety, security and emergency response plans in accordance with 73.10 through 73.12 as evidenced by:

ensures that only approved individuals to have access to select agents and toxins in accordance with 73.8 and 73.11; ensures appropriate training for safety, security and emergency response in accordance with 73.14; provides timely notice of any theft, loss, or release of a select agent or toxin in accordance with 73.13; reports the identification of a select agent or toxin resulting from diagnosis, verification or proficiency testing in accordance with 73.6, responsible for ensuring that the plan is reviewed annually (and as needed after any drill, exercise, or incident) and revised as necessary, responsible for ensuring that drills or exercises are conducted at least annually to test and evaluate the effectiveness of the plan.

3. MDPH BLS SAT Program Alternate Responsible Officials (ARO):

Acts on behalf of the RO as directed for the RO responsibilities listed above.

4. UMMS JP Campus Managing Director (UMMS-MD):

Responsible for managing the overall operations at UMMS JP campus including emergency response planning and deployment of procedures during incidents and events which affect all tenant agencies located on campus.

5. UMMS Facilities Manager (UMMS-FM):

- Responsible for managing the UMMS JP campus emergency response planning and deployment of procedures during incidents and events which affect all tenant agencies located on campus. Ensure that UMMS Security Personnel participate in emergency response and incident reporting drills.

6. UMMS Security Manager (UMMS-SM):

- Responsible for overseeing security measures and providing emergency response training to UMMS Security Personnel.
- Ensure that UMMS Security Personnel participate in emergency response and incident reporting drills.
- Maintains photo ID/pass card system for employee facility access control.
- Maintains security of and controls access to the overall facility, including the main entrance and reception area at the front of the building and the entrance to and from the loading dock area.
- Enforces security policies.
- Report any breaches in security to Security Supervisor or designee for further instruction.

7. UMMS Environmental Health and Safety Officer (UMMS-EHS):

- Responsible for training of all UMMS and DPH employees in the overall facility Emergency Response and the Contingency Plan.
- Provides technical expertise in developing appropriate health and safety related procedures and participates in drills to exercise plan.

8. MDPH BLS Laboratory Security System Manager (LSSM):

- Maintain access card system and fingerprint system for laboratory access control.
- Print out LSS system reports and inform the **UMMS-SM, MDPH BLS Director, and RO** of violations to the SAT laboratories.
- Immediately report any breaches to security and the facility RO.

9. MDPH BLS SAT Program Principal Investigator (PI): are responsible for select agent accountability, receiving, and transfer and must:

- Ensure that all personnel accessing their SAT Registered Laboratory are trained, documented, and follow all SOPs developed for working with select agents and toxins including their use, safety, storage, transfer, reporting of theft, loss or release, destruction, packaging and shipping and inventory control management.
- Oversee the accounting system for select agents to ensure adequate control and up-to-date inventory of stock cultures, toxins, and agents in long-term storage;
- Maintain data regarding the agent's location, use, storage method, inventory, external transfers, further distribution, and destruction;
- Adopt procedures that maintain accurate and up-to-date records of authorization for entry into limited access areas where select agents are held;
- Follow protocols for intrafacility transfer of select agents (MDPH BLS)
- Follow procedures for transferring select agents, or specimens which may contain select agents to and from the SLI;
- Follow established protocols in compliance with federal and international regulations for packaging, labeling and transporting select agents and toxins;
- Ensure that required permits [e.g., USPHS, USDA, USDOT, US Dept of Commerce or International Air Transport Association (IATA)] are obtained before transporting select agents;
- Ensure materials are decontaminated before they leave the laboratory area;
- Ensure laboratory security is not compromised;
- Report any suspicious activity to the MDPH BLS Director and the RO.

10. MDPH BLS Laboratory Division Directors and Laboratory Supervisors

- Ensure that all personnel accessing their laboratories are trained, documented, and follow all SOPs developed for working with Select Agents or Toxins, or other biological or chemical materials including their use, safety, storage, transfer, reporting of theft, loss or release, destruction, packaging and shipping and inventory control management.
- Oversee the accounting system for biological or chemical materials to ensure adequate control are in place.
- Maintain data regarding the material's location, use, storage method, inventory, external transfers, further distribution, and destruction;
- Adopt procedures that maintain accurate and up-to-date records of authorization for entry into restricted access areas where materials are held;
- Follow protocols for intrafacility transfer of materials (within MDPH BLS)
- Follow procedures for transferring select agents, or specimens which may contain select agents to and from the SLI;
- Follow established protocols in compliance with federal and international regulations for packaging, labeling and transporting materials;
- Ensure that required permits [e.g., USPHS, USDA, USDOT, US Dept of Commerce or International Air Transport Association (IATA)] are obtained before transporting materials;
- Ensure materials are decontaminated before they leave the laboratory area;
- Ensure laboratory security is not compromised;
- Report any suspicious activity to the MDPH BLS Director and the RO.

11. The MDPH Office of Information Technology (IT) Services is responsible for:

- Adopting and implementing policies and procedures which assure the security of MDPH BLS Bioterrorism Information System, Select Agents and Toxins Inventory, Security Access, RO databases and other laboratory information stored, transferred, or accessed electronically;
- Maintaining the physical integrity and security of servers, workstations and other IS devices.

12. Personnel occupying, residing, working or visiting in MDPH BLS spaces are responsible for:

- Following all security and safety procedures adopted by the facility including facility access, laboratory access and laboratory safety.
- Following laboratory protocols, policies, and procedures related to working with SAT and other biological and chemical pathogens and toxins, and confidentiality and security of laboratory information systems.
- Prompt reporting to the appropriate **MDPH BLS Laboratory Division Directors and Laboratory Supervisors**, MDPH BLS Director, and RO of any significant safety or security incident or problems, events, theft, loss or release of any select agent or toxin, any suspicious activity or breach of security.
- Maintaining confidentiality both inside and outside the workplace regarding protected or sensitive information involving patients, events, security procedures or laboratory operations.

G. DEFINITIONS:

Contaminated

The presence of blood, infectious materials, potentially infected materials, toxins, on an item or surface.

Decontaminated

A process that consists of cleaning combined with disinfection or sterilization.

Loss	A failure to account for select agent or toxin.
Occupational exposure	Any event which results in any person in a registered entity facility or lab not being appropriately protected in the presence of an agent or toxin. This may include reasonably anticipated skin, eye, mucous membrane, or parenteral contact with blood or other potential infectious materials that may result from the performance of a person's duties. For example, a sharps injury from a needle being used in select agent or toxin work would be considered an occupational exposure.
Primary containment barriers	Specialized items designed or engineered for the capture or containment of hazardous biological agents. Examples include biological safety cabinets, trunnion centrifuge cups, and aerosol-containing blenders. For the purposes of assessing a potential select agent release, the laboratory room may be considered a primary containment barrier in facilities meeting the requirements of biosafety level-4 (BSL-4) or BSL-3Ag as described in the 5th edition of the Centers for Disease Control and Prevention/National Institutes of Health (CDC/NIH) Biosafety in Microbiological or Biomedical Laboratories manual.
Release	A discharge of a select agent or toxin outside the primary containment barrier due to a failure in the containment system, an accidental spill, occupational exposure, or a theft. Any incident that results in the activation of a post exposure medical surveillance/prophylaxis protocol should be reported as a release.
Theft	Unauthorized removal of select agent or toxin.

H. RELATED DOCUMENTS:

- MDPH BLS SOP 01OH004 Exposure Control Plan And Universal Precautions: Blood Borne Pathogens And BL2 Agents
- MDPH BLS SOP 10FC002 Biohazardous Waste Disposal
- MDPH BLS SOP 01OH002 Biohazard Disinfection
- MDPH BLS SOP 10OH001 Biological Hazard Post Exposure Plan
- MDPH BLS SOP 10OH003 Biocontainment Operations Manual: BL3 Agents
- MDPH BLS SOP 10OH011 Biosafety Plan: Bioterrorism Response Laboratory
- MDPH BLS SOP 10OH009 Biosafety Plan: EEE Virus PCR Testing
- MDPH BLS SOP 10OH008 Biosafety Plan: Virus Isolation Laboratory- Select Agents

MDPH BLS	SOP SA.001 Laboratory Security System
MDPH BLS	SOP SA.002 Select Agent Inventory Management
MDPH BLS	SOP SA.003 Procedure for the Certificate of Registration and Amendments to Registration
MDPH BLS	SOP SA.004 Health and Safety Surveillance Guidelines for Select Agents and Toxins
UMMS	Emergency Response and Contingency Plan (and accompanying Emergency Response Guidelines UMMS JP poster booklets)
UMMS	Building Security Access
CDC/NIH	Biosafety in Microbiological and Biomedical Laboratories (BMBL), CDC and NIH, 5 th Edition, 2007
MSDS	Material Safety Data Sheets (MSDS) for specific laboratory related reagents/materials, SAT, and infectious or toxic materials.

I. EQUIPMENT

Any equipment required for these procedures will be described in each topic's section.

J. SAFETY:

The incident response procedures described in this document comply with safety protocols and practices as cited within the various references and documents used to develop this plan.

K. PROCEDURES

Per 42 CFR 73, Select Agent –Registered Laboratories must develop and implement a written incident response plan. The incident response plan must be coordinated with any entity-wide plans, kept in the workplace, and available to employees for review. The incident response plan must fully describe the entity's response procedures for the theft, loss, or release of a select agent or toxin; inventory discrepancies; security breaches (including information systems); severe weather and other natural disasters; workplace violence; bomb threats and suspicious packages; and emergencies such as fire, gas leak, explosion, power outage, etc.

The response procedures must account for hazards associated with the SAT and appropriate actions to contain such SAT. (c) The incident response plan must also contain the following information:

(1) The name and contact information (e.g., home and work) for the individual or entity (e.g., responsible official, alternate responsible official(s), biosafety officer, etc.); (2) The name and contact information for the building owner and/or manager, where applicable; (3) The name and contact information for tenant offices, where applicable; (4) The name and contact information for the physical security official for the building, where applicable; (5) Personnel roles and lines of authority and communication; (6) Planning and coordination with local emergency responders; (7) Procedures to be followed by employees performing rescue or medical duties; (8) Emergency medical treatment and first aid; (9) A list of personal protective and emergency equipment, and their locations; (10) Site security and control; (11) Procedures for emergency evacuation, including type of evacuation, exit route assignments, safe distances, and places of refuge; and (12) Decontamination procedures.

1.. Theft or loss of an SAT, or inventory discrepancy involving an SAT

- a. If a RO has a reasonable suspicion that a theft, loss, or release has occurred, the RO should notify CDC immediately to make CDC aware of a potential incident. Information should be submitted as it becomes known, but no later than 24 hours.
- b. For the theft or loss of a SAT, notify the appropriate Federal, State, or local law enforcement agencies. Individuals or entities must report thefts or losses even if the SAT is subsequently recovered and/or the responsible parties are identified.
- c. The initial report should include as much information as possible about the incident. As required by the regulations, the entity must report the following: (1) type of incident, (2) date and time, (3) SAT and quantity, and (4) summary of events that include the location of the incident and list of other agencies notified.
- d. The PI must perform a complete inventory no later than 5 hours after the discovery.
- e. Within seven (7) days, the entity must submit a complete APHIS/CDC Form 3, Report of Theft, Loss or Release to the lead Agency or to either APHIS or CDC if the entity is not registered with either agency. All appropriate data fields should be completed. Supporting documentation, such as access logs, standard operating procedures, and the follow up investigation, should be provided regarding the reported incident. The form and supporting documentation may be submitted by either fax or mail.

2. Release of a SAT

- a. Employees working with SAT must report any accidents, spills, exposures, or suspicious activity to the select agent laboratory supervisor at once.
- b. Upon discovery of a release of a SAT the PI must immediately notify the RO. The PI, provides the following information:
 - 1) The name of the SAT
 - 2) Any identifying information (e.g. strain or other characterization information).
 - 3) An estimate of the quantity released.
 - 4) The start time and duration of the release.
 - 5) The specific location or environment (room number, lab name or area, inside or outside the registered area, drain in a waste system etc.) where the release occurred.
 - 6) The number of individuals potentially exposed.
 - 7) Any actions taken to respond to the release.
 - 8) Any hazards posed by the release
 - 9) Any other information that may be helpful to the MDPH BLS Director , RO, CDC, law enforcement or health and safety.
- c. The RO should notify CDC immediately to make CDC aware of a potential incident. The RO must submit a follow-up report in writing to CDC within 7 calendar days of the release using APHIS/CDC Form
- d. If an employee has potentially been exposed, he/she should notify the PI, and the MDPH BLS Director, and seek first aid or medical advice, and complete an industrial accident form.
- e. The incident must be thoroughly investigated and controls must be put into place to prevent any future repeated exposures.
- f. **Disinfection/spill response**
 - 1) Notify other employees that spill or release has occurred.
 - 2) Only qualified individuals who have been properly trained on the mitigation of infectious spills are allowed to clean a spill.
 - 3) Allow aerosols to settle for at least one half hour (30 minutes).
 - 4) Wearing protective clothing, tie-back gown, double gloves, face shield and waterproof booties gently cover the spill with paper towels or surround the spill with absorbent socks and apply suitable disinfectant. Pour 10% bleach solution (1:10 dilution bleach in water) or full strength bleach solution (if a 10% solution is unavailable) onto spill starting at the perimeter and working towards the center.
 - 5) Spills involving cultures or environmental samples known to have concentrations of anthrax spores or are suspected to have concentrations of anthrax spores should follow the procedure described in section E “Administrative Controls” under “Biohazard Disinfection”.
 - 6) Allow sufficient contact time before clean up, at least 20 minutes or longer.
 - 7) Absorb the spill with gel pads; dispose as biohazardous waste.
 - 8) Wipe down the area with bleach solution, rinse the area with 70% ethanol, and allow it to air dry.

- 9) Assure that all cleanup materials are discarded as biohazardous waste and autoclaved.
- 10) Record the exact details of the spill in writing: what was spilled, how much, the date and time, any special conditions, equipment involved, personnel involved or exposed.
- 11) Provide this information to the RO, MDPH BLS Director, PI, and the UMMS EHS Department.
- 12) Document the spill or release and give a copy to the RO and place a copy in the laboratory problem log book.
- 13) The document will be reviewed, recommendations will be made and follow-up actions will be implemented to prevent further incidents. The document will also serve as a record of the incident in the event that medical symptoms arise.

g. Procedure for laboratory decontamination

- 1) In the event of widespread contamination of the laboratory space, laboratory decontamination may be necessary as follows.
- 2) Building personnel will be notified of impending decontamination by the UMMS EH&S office.
- 3) If the laboratory requires decontamination, B&V Testing will be notified.
- 4) The laboratory will be cleared of all unessential personnel.
- 5) All biohazardous material will be autoclaved out of the facility or sealed and placed in a locked refrigerator, freezer or locked incubators.
- 6) The laboratory will be prepared and decontaminated by B&V Testing. All doors, pass throughs, and room diffusers (as applicable) will be sealed. HVAC will be turned off and biological indicators (BI's) will be placed inside the laboratory.
- 7) Vaporized Hydrogen Peroxide (VHP) or an acceptable alternative will be introduced into the laboratory space for the period required to obtain sufficient concentration.
- 8) Concentrations will be measured within the space and within the safety perimeter surrounding the laboratory space during the procedure.
- 9) The HVAC system will be re-engaged when the completion of the decontamination treatment is complete. Concentrations will be measured within the space.
- 10) Laboratory personnel will be allowed to re-enter the space when the decontamination concentration is at or below 1ppm.
- 11) The biological indicators will be collected and sent to an independent FDA registered laboratory for analysis.
- 12) The complete decontamination results, including BI results, will be forwarded upon completion.

3. Security breaches (including information systems)

- a. **Security breaches:** After hours and during working hours, Security will inspect the exterior doors and windows for signs of forced entry and must contact the UMMS- FM and the MDPH BLS Director and report any breach in security. In the event that a forced entry has occurred, the SLI Director will contact the State Police and/or the FBI as appropriate. During this time building access will be limited. The MDPH BLS Director will notify the RO and PIs as appropriate. After the police have determined that no intruders are present, the UMMS-FM will inspect the laboratory area for signs of forced entry to select agent labs. The PIs must conduct an inventory of SAT. If evidence of such a theft exists, the PI must notify the RO and the MDPH BLS Director.
- b. **IT security breaches:** Report information system security emergencies or cybercrimes including any breaches or tampering with the information technology systems or the network, contact the MDPH BLS Director and the MDPH BLS Director of Quality Assurance and Information Technology.
- c. **Response to unauthorized or suspicious persons or activities**
 - 1) Contact Security using the Emergency Number **5911**. After hours or weekends, contact Security at Zero (0) or 5911.
 - 2) Give a description of the individual along with the exact location of the person, room number, floor, wing, etc
 - 3) Security will notify the UMMS-SM and/or the UMMS-FM, and if needed, the State Police for support.
 - 4) If a SAT area is involved, notify the RO and IPI.
 - 5) Depending on the activity involved it may be necessary for the RO to contact the FBI.
 - 6) If a SAT area is involved, the UMMS-SM must fill out an incident report and give a copy to the RO.

4. Severe weather and other natural disasters (floods, storms, hurricanes, tornadoes)

a. SAT Laboratories

- 1) All registered laboratories must be manually locked down when a huge storm or adverse weather is anticipated or after the fact if power goes out for any reason. Even though there are backup generators, one must consider the case of a direct hit from a powerful weather event such as a hurricane when the power could be out for an extended period of time.
- 2) Notify the RO if there is any damage or impact on select agent inventory or security.
- 3) Notify the RO and the appropriate PI if relocation of the select agent(s) is required.

b. UMMS Facilities Management

- 1) Shut off gas and electrical power if necessary.
- 2) Monitor water seepage into the basement and plug leaks.
- 3) Pump water out of the basement. Obtain additional pumps if needed.
- 4) Monitor storm drains for back up. Plug lines in manholes if necessary.
- 5) Unbolt and leave the tops on manholes.
- 6) Anchor, brace, or relocate equipment that could float.
- 7) Begin sandbagging if needed.
- 8) Assist in rescue efforts.
- 9) Monitor radio and television broadcasts for progress reports.

c. UMMS EHS

- 1) Act as a resource on issues of safety involving, environmental, chemical, fire, and biological hazards
- 2) Survey areas of hazardous materials and operations and direct activities for safely securing such material
- 3) Assist in rescue efforts
- 4) Assume control of command center

d. Employees

- 1) Assist in securing and protecting instruments and materials
- 2) Await notification for evacuation

5. Workplace violence: The Commonwealth of Massachusetts adheres to a workplace violence policy administered by the Human Resources division.

a. Employees:

- 1) Secure their own workplace.
- 2) Question and/or report strangers to supervisors.
- 3) Be aware of any threats, physical or verbal, and/or any disruptive behavior of any individual and report such to supervisors.
- 4) Not confront individuals who are a threat.
- 5) Be familiar with the resources of the Employee Assistance Program.
- 6) Take all threats seriously.
- 7) Report incidents to supervisors and security.

b. Managers and Supervisors:

- 1) Inform employees of workplace violence policies and procedures.
- 2) Ensure that employees know specific procedures for dealing with workplace threats and emergencies, and how to contact police, fire, and other safety and security officials.
- 3) Respond to potential threats and escalating situations by utilizing proper resources from the following: local law enforcement and, human resources staff, and the Employee Assistance Program.
- 4) Take all threats seriously.
- 5) **Report emergencies immediately to X5911**
- 6) Individuals engaged in violent behavior in the workplace must be reported to Security and be removed from the premises.
- 7) For workplace violence involving SAT:
 - a) Violent individuals who have access to registered laboratories and/or SAT will have their approval to work with SAT and/or access to registered areas suspended by the RO pending an investigation.

b) The RO will make the decision as to whether or not the individual will have their authorization to work with or access SAT reinstated.

6. Bomb threats and suspicious packages

a. *If the bomb threat is received in a letter by mail:*

- 1) Handle the letter or envelope containing the threat as little as possible to avoid compromising fingerprints. Preserve any items as evidence.
- 2) Treat the scene as a crime scene. Preserve evidence for law enforcement for forensic examination of criminal evidence and fingerprinting (regardless of whether the threat is determined to be accompanied by a hazardous material).
- 3) Notify Security at 5911. Security then will notify:
 - a) The Property Manager, the Maintenance Manager or the Supervisor of Facility Security.
 - b) The State Police as instructed by one of the above persons. The State Police will report the incident to the State Bomb Squad.
 - c) The Bioterrorism Response Laboratory (BTRL).

4) The BTRL PI will contact the Postal Inspector if it appears that the threat was delivered through the U.S. Postal Service, and will contact other appropriate law enforcement (local FBI WMD coordinator) as warranted.

a) Any sample (evidence) collection must be coordinated with law enforcement (FBI).

b) Transfer custody of evidence to law enforcement as soon as possible. Maintain chain of custody by obtaining a record of names and signatures every time the custody of the item changes hands.

b. *If the bomb threat is received over the phone:*

1) Keep calm and keep talking to the caller. Do not hang up.

2) If possible, signal a co-worker to call Security at 5911. Security will call:

a) The State Police to report a bomb threat call in progress. The State Police will contact the Bomb Squad to perform a search as warranted. The State Police Bomb Squad will determine if the building is to be evacuated.

b) The Property Manager, the Maintenance Manager or the Supervisor of Facility Security.

3) Fill out the Employee Bomb Threat Checklist in Attachment 2 (Emergency Response Guidelines, UMMS JP) while talking to the caller.

4) Ask the caller to repeat the message and write it down. Repeatedly ask questions. Ask where the bomb is and when it is to go off. Ask for the person's name, exact location and phone number.

5) Listen for background noises. Note gender, pitch of voice or any accent.

6) After the caller hangs up, sign and date the Employee Bomb Threat Checklist, copy, and bring it to Security immediately so that the information can be passed onto the State Police.

7) All employees must follow the building evacuation procedures.

c. *If the bomb threat is received face to face:*

1) Ask the person where the bomb is, if they placed it, what it looks like, where it is, and why they would do it.

2) If possible signal a co-worker to report the individual and the incident immediately by calling Security at 5911.

3) If the person is not familiar to you, make a mental note of his/her physical characteristics.

4) Notify Security of any details of the conversation or description of the individual. Security will notify:

a) theUMMS-SM, UMMS-FM, and UMMS-MD

b) The State Police.

5) Security or the State Police will remove the employee from the area and hold them for questioning.

6) If not a hoax, Security will call State Bomb Squad and immediately evacuate the building.

7) The Bomb Squad will assess the situation on site and notify other agencies as appropriate.

d. *Suspicious packages*

1) Characteristics of suspicious packages include:

- a) Packages, containers or letters with misspelled words, badly typed or written
- b) Packages resealed or tampered with
- c) Incorrect title or addressed to a persons' title only
- d) Badly taped or completely sealed with tape
- e) Noises emanating from package
- f) Lopsided or uneven packages
- g) Rigid or bulky packages or envelopes
- h) Oily stains, discolorations or crystallization on the outside wrapper
- i) Excessive tape or string around the package
- j) Protruding wires from the package
- k) Strange odor
- l) No return address on envelope or package
- m) Restrictive markings such as "PERSONAL" marked on envelope or package
- n) Powder or other suspicious substance on the outside of envelope or package
- o) Excessive postage on envelope or package
- p) Possibly mailed from a foreign country
- q) Location of package. Would one expect to find a package in this location?

2) General guidelines for handling mail or packages suspected of containing a biological, chemical or radiological threat or a bomb threat at the MDPH/HSLI Tower Building:

- a) Stop. Do not handle or open the item. Do not bump, shake, smell, touch or taste the item.
- b) Isolate the item immediately by cordoning off the area.
- c) Keep a distance from the package.
- D) Wash hands with soap and warm water if biological or chemical threat is suspected.
- E) Shield oneself from object if a radiological threat is suspected.
- f) Evacuate immediate occupants.
- g) Notify Security at 5911. Security will notify:
 - i. The UMMSFM, UMMS-SM and UMMS-MD
 - ii. The State Bomb Squad
 - iii. The State Police
 - iv. The Bioterrorism Response Laboratory. The BTRL PI will notify, as warranted, (1) the RO, (2) the Postal Inspector, (3) the local Fire Department/Hazmat Unit, (4) law enforcement
 - v. The Radiation Control Laboratory, IF a radiological threat is suspected. The Radiation Control Laboratory will notify, as warranted, (1) the Postal Inspector, (2) local Fire Department/Hazmat Unit as appropriate, (3) law enforcement.
- h) Security will evacuate other areas as warranted.
- i) The Bomb Squad will assess the situation on site and notify other agencies as appropriate.

e. *Letters, packages or containers with an unknown powder-like substance and threatening communication:*

- 1) Contact the Bioterrorism Response Laboratory.
- 2) A chain-of-custody form must be initiated along with an incident report.
- 3) The BTRL will triage the specimen and determine if there is a threat.
- 4) The BTRL PI should notify the local Federal Bureau of Investigation (FBI) Weapons of Mass Destruction (WMD) Coordinator, a certified HAZMAT unit, local law enforcement, the Postal Inspector if it appears that the threat was delivered through the U.S. Postal Service, and the RO.
- 5) The appropriate laboratory will perform definitive identification or analysis and communicate results to appropriate authorities.
- 6) If the situation involves a chemical, contact the Chemical Terrorism Response Laboratory.

7. **Emergencies such as fire, gas leak, explosion, power outage, etc.**
a. . *Evacuation procedures:*

- 1) Whenever evacuation procedures (for fire, adverse events, or other incidents) are in effect, employees of registered laboratories must ensure that agents in incubators, freezers and refrigerators are secure and locked whenever possible.
- 2) The fire alarm system will automatically override the LSS system in all laboratories and secure floors except 404, 712, 760, 866, 869. The magnetic doors are powered off to allow immediate exit and entry without using the proximity card. The doors will remain unlocked until the fire alarm has been reset.
- 3) If an authorized user is conducting work using SAT in rooms 404, 712, 760, 866 and 869 when a fire alarm has sounded, the person may leave the SAT in the biosafety cabinet (BSC) to ensure a quick departure from the building. As soon as it is safe to re-enter the building, the employee will immediately return to the laboratory to verify the status of the unattended SAT (i.e. SAT remains as it was placed in the BSC at time of evacuation). The employee who left the SAT unattended will complete the **Unattended Select Agent Incident Log**, (MDPH BLS SOP SA.001, Form SA001-04). Any and all discrepancies must be immediately reported to the RO at 983-4362 and to the MDPH BLS Director.
- 4) Immediately notify Security of any suspicious persons or activities.
- 5) Emergency Door Release (EDR) Button. If employee identification access card does not work or an event occurs requiring personnel to promptly exit the LSS restricted area, push the EDR located inside each area. The EDR will allow users to leave the room or hallway without scanning their access identification card. The EDR is located on the interior of each interlock door or hallway and contains a tamper proof cover to prevent accidental activation. All EDR activations will be documented by each employee using the **Emergency Door Release Button Activation Log**, (MDPH BLS SOP SA.001, Form SA001-03).

b. Power Outage

- 1) If possible, call UMMS-FM at X 6545 or Security at 5911.
- 2) If you are in an unlighted area, proceed cautiously to an area that has lighting. Provide assistance to others in your area that may be unfamiliar with the space.
- 3) If instructed to evacuate, proceed cautiously to the nearest exit.
- 4) If working in a biosafety cabinet (BSC), immediately close the sash. If the BSC is in room that is usually negatively-pressured, evacuate immediately.
- 5) In the event of a long-term power loss, arrangements should be made to relocate and secure SAT within suitable lock boxes or locked containers containing suitable coolant materials within the manually locked down registered laboratories or if necessary arrangements must be made with the CDC SAT Program to transfer the agents and toxins to another approved registered facility until power is restored.

c. Serious Gas Leak

- 1) Cease all operations and immediately vacate the area.
- 2) Do not turn on or off any electrical appliances, lights, etc.
- 3) From a distant phone immediately call UMMS-FM at 983- 6545 or Security at 5911.

d. Plumbing Failure/ Flooding

- 1) Call UMMS-FM at 983-6545 or Security at 5911 immediately, tell respondent of the exact location and severity of leak.
- 2) If there are electrical appliances and outlets near the leak, use extreme caution.
- 3) If there is any possible danger, evacuate the area.
- 4) If you know the source of the water and can safely stop it (i.e. unclog the drain, turn off the water, etc.) do so cautiously.
- 5) Be prepared to assist as directed in protecting objects that are in jeopardy. Take only essential steps to avoid or reduce immediate water damage, by covering, removing or elevating them.

e. Fire

If a fire is observed, activate the nearest fire alarm pull station, exit the facility and provide details to the Fire Command Coordinators (facilities or safety personnel) stationed at front of the building. When the alarm sounds, evacuate the building immediately using stairs at the nearest exit, according to the UMASS Emergency Response and Contingency Plan.

8. Planning and coordination with local emergency responders

On an annual basis, the BT lab director and/or the RO will communicate with FBI, Boston EMS, Boston Fire/HazMat and Boston Police regarding the layout of the BSL2+ and BSL3 labs to familiarize them with current facilities practices and laboratory procedures, and address any concerns and questions that may arise. A site visit to the lab will be arranged as needed.

9. Medical incident response plan

a. First aid:

- 1) Cuts or other wounds (including non-intact skin) - Squeeze the wound to make it bleed if possible. Wash the wound with soap and water immediately for 15 minutes.
- 2) Exposure to mucous membranes of eyes, nose, or mouth - Rinse the exposed mucous membranes for 15 minutes.
- 3) Intact skin exposure- Flush the skin with water for at least 15 minutes, using soap and water wherever possible. Exposure to mucous membranes of eyes, nose, or mouth - Rinse the exposed mucous membranes for 15 minutes.
- 4) The injured person and/or the supervisor must complete the DPH Human Resources Industrial Accident form and submit to HR within 24 hours of the incident. Seek medical attention as needed as described in Attachment 2 (Emergency Response Guidelines, UMMS JP).

b. If a medical emergency occurs in a high-containment the BSL2+ or BSL3 laboratory and ill person is conscious, then other employees should:

- 1) Call x9-911 for local emergency responders. Response is faster if the call is made from a landline (calls made from landlines go directly to Boston responders, while calls made from cell phones get routed to Boston responders via the State Police). Call x5911 to notify security desk of location of ill person. Enlist assistance from a colleague if possible.
- 2) Assist the ill person in walking or being carried out of the lab.
- 3) Assist the ill person with routine PPE doffing procedures and any decontamination steps that are indicated.
- 4) Seek medical attention as needed as described in Attachment 2 (Emergency Response Guidelines, UMMS JP).
- 5) The injured person and/or the supervisor must complete DPH HR Industrial Accident form and submit to HR within 24 hours of the incident.

c. If a medical emergency occurs in a high-containment the BSL2+ or BSL3 laboratory and ill person is unconscious, then other employees should:

- 1) Call x9-911 for local emergency responders. Call x5911 to notify security desk of location of ill person. Security will escort emergency responders to the location of ill person, holding elevators as needed. Enlist assistance from a colleague if possible.
- 2) *If the ill person is breathing*, drag the person into the warm room near the cold room door and remove the person's PPE and any contaminated clothing (see Attachment 3- Reaching and Moving an Ill or Injured Person). If any areas of skin are suspected to have been contaminated, wash thoroughly with soap and water or use a disinfectant wipe (such as Dispatch®). Once the person is free of contaminants, drag them into the cold room and continue to monitor breathing while awaiting emergency responders.
- 3) *If the ill person is not breathing and you are not trained in CPR*, await assistance from colleagues/emergency responders. While awaiting assistance, drag the person into the warm room near the cold room door and remove the person's PPE and any contaminated clothing (see Attachment 3). If any areas of skin are suspected to have been contaminated, wash thoroughly with soap and water. Once the person is free of contaminants, drag them into the cold room and

continue to monitor breathing while awaiting assistance from colleagues and/or emergency responders.

d. If the ill person is not breathing and you are trained in CPR, then assess circulation and begin CPR if needed.

- 1) Enlist colleagues to:
 - a) Get the automated electronic defibrillator located in the elevator lobby on all floors.
 - b) Assess whether the person's PPE, clothing, or skin have been contaminated with infectious material
 - c) Determine what infectious material may have been released.
 - d) Contain and disinfect the spill, if needed, and if this can be done without significant interference with the resuscitation.
 - e) Assist with dragging and decontaminating the person as described below.
- 2) Drag the person into the warm room near the cold room door when an adequate pulse is restored.
 - a) Remove the person's PPE and any contaminated clothing. If any areas of skin are suspected to have been contaminated, wash thoroughly with soap and water.
 - b) Once the person is free of contaminants, drag them into the cold room and continue to monitor while awaiting emergency responders.
- 3) If the patient remains without pulse in the warm/hot rooms by the time the emergency responders arrive:
 - a) Lab personnel should communicate to the emergency responders:
 - i. The status of the patient (no pulse)
 - ii. Whether the patient or patient clothing/PPE is suspected to have been contaminated, and if so, with what agent.
 - iii. Whether the laboratory itself is expected to have been contaminated, and if so, with what agent.
 - b) The emergency responders should make an effort to don gloves, gowns, and appropriate respirators if time permits.
- 4) After the ill person has been removed from the laboratory for transport to the hospital:
 - a) Initiate facility decontamination as needed, including decontamination of the cold room floor.
 - b) The Laboratory Director, in conjunction with the Bureau of Infectious Disease and/or with consulting Occupational Health/Infectious Disease physicians, will initiate medical surveillance procedures (SOP SA.004) for all involved laboratory personnel and emergency responders, including assessment of exposure and administration of prophylactic antibiotics if indicated.
 - c) The person's supervisor must complete a DPH HR Industrial Accident form and submit to HR within 24 hours of the incident.

10. Personal protective and emergency equipment

- a. 4th floor
 - 1) PPE: Disposable particulate respirator (DPR) or, powered air purifying respirator (PAPR), gowns, gloves, booties are located in cold room of the room 404 BSL3 laboratory suite and in the Emergency Response Cabinets located in the hallway on 4E and 4W (2 cabinets)
 - 2) Fire extinguishers are located in the hallways of 4E and 4W and in the individual labs, including 404, the Bioterrorism Response Laboratory.
 - 3) Fire alarm pulls are located at each stairwell exit and in the elevator lobby.
 - 4) Spill kits are located in the hallway of 4E and 4W and in 404, the Bioterrorism Response Laboratory.
 - 5) Spill disinfectants and neutralizers are located in the hallway of 4E and 4W.
 - 6) Biohazard pop-up flag to warn of an area cordoned off; security tape to cordon off the area are located in the Emergency Response Cabinets located in the hallway of 4East and 4West.
 - 7) AED is located in the 4th floor elevator lobby.
 - 8) Fire blanket is located in the hallway of 4West.
 - 9) Chemical spill neutralizer is located in the hallway of 4West.

- b. 7th floor
 - 1). PPE: Respirators (DPR, or PAPR) gowns, gloves, booties are located in cold room of the room 713A BSL2+ laboratory suite
 - 2) Fire extinguishers are located in the hallway outside room 712/713 (2 extinguishers), in room 713, and in room 712 A/B.
 - 3) Fire alarm pulls are located at the stairwell exits and in the elevator lobby.
 - 4) Spill kits are located in the hallway outside room 712/713, and in ???room 712.
 - 5) Spill disinfectants and neutralizers are located in the hallway outside room 712/713. _____.
 - 6) Biohazard security tape to cordon off the area are located in storage cabinet in the hallway outside room 712/713.
 - 7) AED is located in the elevator lobby.
 - 8) Emergency shower is located in room 713C.
 - 9) First aid box is located in the hallway outside room 712/713.
- 3. 8th floor
 - a. PPE: Respirators (DPR, or PAPR), gowns, gloves, booties are located immediately inside room 869. Gowns, gloves, and sleeves are located inside 760 and 866.
 - b. Fire extinguishers are located next to the doors to Rm 866 and Rm 759.
 - c. Fire alarm pulls are located at the stairwell exits and in the elevator lobby.
 - d. Spill kits are located in each laboratory (being purchased now). _____
 - e. Spill disinfectants and neutralizers are located in Rm 869, 866, and 760.
 - f. Biohazard pop-up flag to warn of an area cordoned off; security tape to cordon off the area are located _____. (being purchased now)
 - g. AED is located in the elevator lobby

11. Site security and control: see SA.001: Security Control System for Laboratories Containing Select Agents

12. Hazards associated with the select agent or toxin and appropriate actions to contain such agent or toxin: see agent-specific biosafety plans for each SAT laboratory.

13. Drills and exercises

- a. Drills and/or exercises must be conducted at least once a year to test and evaluate the effectiveness of the incident response plan.
- b. The drills or exercises must be documented and include after action reports for review.
- c. The RO must have a complete copy of the drill or exercise for review 4 to 6 weeks after the drill.
- d. The RO must ensure necessary changes are implemented in the plan.
- e. The plan must be reviewed and revised as necessary after any drill or exercise and after any incident.
- f. Training must reflect changes in the plan.

L. COMPLIANCE MONITORING

The RO and the MDPH BLD Director are responsible for ensuring compliance with this SOP. Compliance will be assessed using the reports, records, audits and reviews described herein.

M. RECORD RETENTION LIST ALL RECORDS CITED IN THIS SOP

Record	Retention
Emergency Door Release Button Activation Log, SA001-03	3 years
Unattended Select Agent Incident Log, SA001-04	3 years
Laboratory Security System Event Form, SA001-09	3 years
Bomb Threat Checklist	3 years
LSS Entry/Exit Log, SA001-05	3 years
LSS System Reports	3 years
Training	3 years
Drills and Exercises	3 years
?	
?	
?	
?	
?	

N. REFERENCES

Public Health Security and Bioterrorism Preparedness and Response Act of 2002, Public Law 107-188.

Department of Health and Human Services, (CDC), 42 Part 73, Possession, Use, and Transfer of Select Agents and Toxins; Interim Final Rule 12/13/02

Occupational Safety and Health Administration, (OSHA) 29 CFR Part 1910.1030 Bloodborne Pathogens and Potentially Infectious Materials

US Department of Health and Human Services/CDC and National Institutes of Health. Biosafety in Microbiological and Biomedical Laboratories, 5th ed. Washington, D.C.; U. S. Department of Health and Human Services, Public Health Service, CDC and NIH, 2007

Occupational Safety and Health Administration, (OSHA) 29 CFR Part 1910.1450, Occupational Exposure to Hazardous Chemicals in Laboratories

Occupational Safety and Health Administration, (OSHA) 29 CFR Part 1910.1200, Hazard Communication

NIH Guidelines for Research Involving Recombinant DNA Molecules (NIH Guidelines), April 2002. The NIH Guidelines are available at <http://www.cdc.gov/od/sap>

CDC Health and Safety Manuals, Centers for Disease Control and Prevention, 2001, OhASIS HOME/ Biosafety Information

Laboratory Security And Emergency Response Guidance For Laboratories Working With Select Agents; Centers for Disease Control and Prevention.12/6/02. MMWR 51:RR-19, 1-6.

O. ATTACHMENTS

1. Contacts list
2. Emergency Response Guidelines, UMMS Jamaica Plain
3. Reaching and Moving an Ill or Injured Person

ATTACHMENT-1

MDPH/William A. Hinton State Laboratory Institute Response Contact List	
FIRST LAST NAME - WORK PHONE (W)- CELL PHONE (C)- HOME (H)-PAGER (P)	Push To Talk (PTT) POSITION
MPDH BLS Bureau Director and Division Directors	
Linda Han, M.D. W: (617) 983-4362 C: [REDACTED]	Director BLS
Dina Caloggero W: (617) 983-6601 C: [REDACTED]	C2: [REDACTED] QA and IT Div Dir
Sandy Smole, Ph.D W: (617) 983-6966 C: [REDACTED]	PTT: 180*17176*26 Molecular Dx /Viro.
Julie Nassif W: (617) 983-6651 C: (617) 293-3945 P: (617) 408-0072	PTT: 180*17176*44 Analytical Chem
Lab 24/7 Numbers	
Chemistry 24/7 Response Phone W: (617) 590-7361	PTT: 180*17176*16
BioThreat 24/7 Response Phone W: (617) 590-6390 P: (617) 228-1576 M-F 9AM-5PM	PTT: 180*17176*13 Satellite: 001-881-621-454-596
Specimen Processing C: [REDACTED]	
BioWatch 24/7 Response Phone C: [REDACTED] P: (617) 236-9540	PTT: 180*17176*26
Bureau of Communicable Disease and Control (BCDC)	
Epi-On-Call W: (617) 983-6800 P: (617) 228-6611	after hrs only pager
Alfred DeMaria, Jr. M.D. W: (617) 983-6551 C: [REDACTED] P: (617) 675-1986	P2: (877) 320-2124 CD Bureau Director
MDPH BLS Select Agents and Toxins Program	
Linda Han, M.D., RO W: (617) 983-4362 C: [REDACTED]	
Dina Caloggero, ARO W: (617) 983-6601 C: [REDACTED]	
Kathleen Nawn, ARO W: (617) 983-6345 C: [REDACTED]	
Cheryl Gauthier PI W:(617) 983-6266 H:(508) 248-5387 C: [REDACTED]	
Scott Hennigan, PI W:(617) 983-6391 C: [REDACTED]	
Raimond Konomi, Ph.D., PI W: (617) 983-6383 C: [REDACTED]	
Commissioner's Office and Emergency Preparedness Bureau (EPB)	
Jennifer Manley W: (617) 624-5006 C: [REDACTED]	DPH Director of Media Relations
Massachusetts Environmental Radiation Laboratory (MERL)	
Donald Buckley W: (617) 983-6879 C: [REDACTED] P: (617) 228-1681	MERL Supervisor
RCP / NIAT Number: M-F 9-5pm W: (617) 242-3035	Officer of the Day
RCP / NIAT 24/7 Response (617) 242-3453	Ask for "NIAT"
Robert Walker C: [REDACTED] P: (617) 236-9649	RCP Director
UMMS Security, Safety and Facility Personnel	
Jay Mitchell , Managing Director UMMS (617) 983-6219	Manager of UMMS Campus Facility
Howard Lefkin W: (617) 983-6207 C: [REDACTED] P: (617) 675-1896	UMMS Environmental Health and Safety
John Nickerson W: (617) 983-6545 C: [REDACTED]	UMMS Facility Maintenance Manager
Jim Aquilino W: (617) 983-6542 C: [REDACTED] P: (617) 362-0202	UMMS Property Manager
Charles Miller W: (617) 983-6541 P: (617) 408-0780	UMMS Supervisor of Facility Security

S

ATTACHMENT-1

MA Local, State, and Federal Agency Contact Lists

LOCAL AGENCY CONTACT LISTS

Boston Bomb Squad
Dispatch (617) 343-4680
Sergeant Christopher Connolly (617) 343-4245 (617) 343-4680

HazMat, Boston Fire
District Fire Chief Mike Ruggere W: 617-343-2087 C: [REDACTED]
Captain Anderson (617) 343-3700
Fred Ellis W: (617) 343-2195

HazMat, Cambridge Fire
Deputy Chief Robert Rossi, W: (617) 394-4941 C: [REDACTED]
Captain Gerald Mahoney, W: (617) 349-4944

STATE AGENCY CONTACT LIST

Bomb Squad, State Police:
24/7 Number (508) 820-2121
Trooper Bill Qualls (978) 567-3339

Crime Lab, State Police
Sudbury, MA (508) 358-3155
John Dugan Explosives Lab (508) 358-3220

MA Civil Support Team- National Guard (1st CST)
Base Number (508) 233-7576
Commander Martin Spellacy W: (508) 233-7571 C: [REDACTED]

MA Department of Environmental Protection Laboratory (DEP)

Dina Conti	(617) 712-9015
Oscar C. Pancorbo	Lab Director
Tom McGrath	(978) 975-1138 x318
Mike Bebirian	Lab Director- alternate
Nelson Gomez	WES Lab Supervisor
Lisa Touet	WES Lab Supervisor

State Haz-Mat Regional Office Main Number (978) 567-3150
Director David Ladd W: (978) 567-3117 C: [REDACTED] Push to Talk: 180*17620*29

MA Emergency Management Agency (MEMA) Main Number (508) 366-5321
Admin (508) 820-2000 Notification 1-800-982-6846

Poison Control Center 1-800-222-1222 for MA and RI

ATTACHMENT-1

FEDERAL AGENCY CONTACT LIST

U. S. Public Health Service, Office of Emergency Planning:
Gary Kleinman W: (617) 565-1693, C: [REDACTED] P: 800-759-8888 pin 130-3285

Center for Disease Control and Prevention (CDC)
BT Information for State Labs: (404) 639-2468 (404) 639-0385
Emergency Operations Center (404) 639-2540 (770) 488-7100
Above (EOC) – 24/7

CDC Select Agent and Toxins Program (Inspector for MDPH BLS):
Ryan Kinloch, PhD:
Tel: 404-718-3023; Cell: [REDACTED] E-mail: jzv3@cdc.gov

Environmental Protection Agency, Region 1-Chelmsford:
Robert Maxfield (617) 918-8640 C: [REDACTED]

Food and Drug Administration:

Paul Morin	NE FERN Lab Coordinator	W: (718) 340-7181	C: [REDACTED]
Keroline Simmonds	Food Chem. Branch Director	W: (718) 340-7132	C: [REDACTED]
Alice Cohen	Food Micro. Branch Director	W: (718) 340-7133	

Federal Bureau of Investigation (FBI) Boston

Daniel Einhaus	WMD Coordinator	W: (617) 223-6167	C: [REDACTED]
Kara Spice	WMD Assistant Coordinator	W: (617) 742-5533	C: [REDACTED]
Brad Davis	Supervisory Special Agent	W: (617) 223-6528	C: [REDACTED]

U. S. Secret Service Main Number: 1-800-424-8802

United States Postal Service Main Number: (617) 303-3546
Postal Inspector Sean Boyce W: 617-556-4405 C: [REDACTED]
Postal Inspector Mike Connolly W: 617-556-4496 C: [REDACTED]

ATTACHMENT-1

Contact List for Tenants of the William A. Hinton State Laboratory Institute-Tower Building, University of Massachusetts Medical School, Jamaica Plain Campus		
Program	Contact Person	Phone Number
<i>University of Massachusetts Medical School</i>		
Managing Director of Jamaica Plain Campus	Jay Mitchell	(617) 983-6219
Environmental Health and Safety	Howard Lefkin	(617) 983-6207
Facility Department	James Aquilino	(617) 983-6542
Information/Computer Services	Patricia Lautner	(617) 983-6279
Maintenance Department	John Nickerson	(617) 983-6545
Massachusetts Biologic Laboratories??????	Rick Kotosky	(617) 894-321/ 983-6219
New England Newborn Screening Program	Roger Eaton, PhD	(617) 983-6317
Reference Laboratory Division (FERN Training and Supranational TB)	Martin Baker	(617) 983-6912
Security Department	Charles Miller	(617) 983-6541
Security at Main Entrance to Building	Dial 5-911	
<i>Massachusetts Department of Public Health</i>		
Bureau of Environmental Health		
Food Protection Program	Kim Foley	(617) 983-6747
Radiation Control Program	Donald Buckley	(617) 983-6879
Bureau of Health Care Safety and Quality	Patricia Calvagna-Lusk	(617) 983-6713
Drug Control Program	Grant Carrow	(617) 983-6701
Bureau of Infectious Disease	Director- Kevin Cranston	(617) 983-6543
Medical Director	Alfred DeMaria, MD	(617) 983-6550
Integrated Surveillance and Informatics Services	Gillian Haney (Surveillance) Doreen Corbin (IT)	(617) 983-6863 (617) 983-6808
Epidemiology and Immunization	Epidemiologist on Call	(617) 983-6800
Refugee and Immigrant Health Program	Jennifer Cochran	(617) 983-6590
Sexually Transmitted Disease Prevention	Brenda Cole	(617) 983-6841
Tuberculosis Prevention and Control	Susan Etkind	(617) 983-6970
Bureau of Laboratory Sciences	Director- Linda Han, MD	(617) 983-4362
Division of Analytical Chemistry	Julianne Nassif	(617) 983-6651
Chemical Terrorism Response Laboratory	Jennifer Jenner	(617) 983-6650
Childhood Lead Screening Laboratory	Alan Rubin	(617) 983-6665
Drug Analysis Laboratory	Charles Salemi	(617) 983-6622
Environmental Chemistry Laboratory	Jill Clemmer	(617) 983-6657
Division of Microbiology	Linda Han, MD	(617) 983-4362
Bacteriology Reference Laboratory	Peter Belanger	(617) 983-6607
Bioterrorism Response Laboratory	Cheryl Gauthier	(617) 983-6266
Foodborne Disease Surveillance Laboratories	Garry Greer	(617) 983-6608
HIV/Hepatitis/STD Laboratories	Arthur Kazianis	(617) 983-6372
Mycobacteriology Laboratory	Paul Elvin	(617) 983-6381
Division of Molecular Diagnostics and Virology	Sandra Smole, PhD	(617) 983-6966
Arbovirus Field Program	Cynthia Stinson, PhD	(617) 983-4364
Bio-Watch Laboratory	Glenn Krumholz	(617) 983-6679
Molecular Diagnostics Laboratory	Scott Hennigan	(617) 983-6391
Rabies Laboratory	Xingtai Wang, PhD	(617) 983-6385
Virus Isolation Laboratory	Raimond Konomi, PhD	(617) 983-6383
Virus Serology Laboratory	Karen Chen	(617) 983-6397

ATTACHMENT-1

<u>Contact List for Tenants of the William A. Hinton State Laboratory Institute-Tower Building, University of Massachusetts Medical School, Jamaica Plain Campus</u>		
Program	Contact Person	Phone Number
<i>National Laboratory Training Network (APHL/CDC)</i>		
Regional Office at Jamaica Plain	Shoolah Escott	(617) 983-6284
	Denise Korzeniowski	(617) 983-6278
Other Tenants????		
MDPH Human Resources		(617) 983-

ATTACHMENT 2: EMERGENCY RESPONSE GUIDELINES, UMMS JP

Note: This document is posted in hard copy throughout the building and is available on the building intranet.

ATTACHMENT 3: REACHING AND MOVING AN ILL OR INJURED PERSON

First Aid/CPR/AED for the Workplace, Participant's Workbook, ©2006 American Red Cross

REACHING AND MOVING AN ILL OR INJURED PERSON

"Do No Further Harm"

One of the most dangerous threats to a seriously injured person is unnecessary movement. Usually when giving care, you will not face dangers that require you to move a person. In most cases, you can follow the emergency steps (**CHECK—CALL—CARE**) where you find the person. Calling for help is the most important step you can take in an emergency to help the person in need of care.

Moving a seriously injured person can cause additional injury and pain and complicate the person's recovery. Therefore, you should move a person **only** under the following three situations:

1. When you are faced with immediate danger
2. When you have to get to another person who may have a more serious injury or illness
3. When you need to provide proper care

Once you decide that you must move a person based on the guidance above, you must quickly decide *how* to move the person. Carefully consider your safety and the safety of the person. Base your decision on the dangers you are facing, the size and condition of the person, your ability and condition and whether you have any help.

To avoid injuring yourself or the person, use your legs, not your back, when you bend. Bend at the knees and hips and avoid twisting your body. Walk forward when possible, taking small steps and looking where you are going.

Avoid twisting or bending anyone with a possible head, neck or back injury. Do not move a person who is too large to move comfortably.

Emergency Moves

WALKING ASSIST

To help a person who needs assistance walking to safety—

- Place the person's arm across your shoulders and hold it in place with one hand (Fig. 1-5A).
- Support the person with your other hand around the person's waist.
- Move the person to safety.
- A second responder, if present, can support the person in the same way on the other side (Fig. 1-5B).



PACK-STRAP CARRY

To move either a conscious or unconscious person—

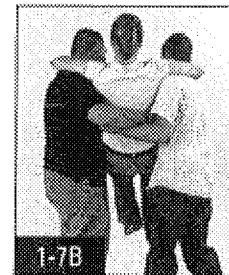
- Position yourself with your back to the person.
- Cross the person's arms in front of you and grasp the person's wrists.
- Lean forward slightly and pull the person onto your back (Fig. 1-6).



TWO-PERSON SEAT CARRY

To carry a person who cannot walk and has no suspected head, neck or back injury—

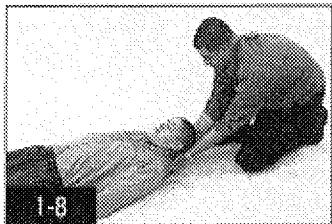
- Put one arm under the person's thighs and the other across the person's back.
- Interlock your arms with those of a second responder under the person's legs and across the person's back (Fig. 1-7A).
- Lift the person in the "seat" formed by the responders' arms (Fig. 1-7B).
- Move the person to safety.



CLOTHES DRAG

To move a person who may have a head, neck or back injury—

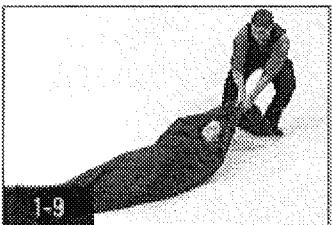
- Gather the clothing behind the person's neck (Fig. 1-8).
- Pull the person to safety.
- While moving the person, cradle the head with the person's clothes and your hands.



BLANKET DRAG

To move a person in an emergency situation when equipment is limited—

- Keep the person between you and the blanket.
- Gather half the blanket and place it against the person's side.
- Roll the person as a unit toward you.
- Reach over and place the blanket so that it will be positioned under the person.
- Roll the person onto the blanket.
- Gather the blanket at the head and move the person (Fig. 1-9).



FOOT DRAG

To move a person too large to carry or move otherwise—

- Firmly grasp the person's ankles and move backward.
- Pull the person in a straight line and be careful not to bump the person's head (Fig. 1-10).



Confined Spaces

A confined space is a space that is large enough and configured so that an employee can enter and perform assigned work. It has limited or restricted means of entry or exit (e.g., tanks, vessels, silos, storage bins, hoppers, vaults and pits are spaces that may have limited means of entry). They are not designed for continuous employee occupancy.

P. APPROVAL SIGNATURES

Type of action	If procedure is revised: section, page number of revision and effective date	Approval signatures, date
<input type="checkbox"/> New		MDPH Director, Bureau of Laboratory Sciences and SAT Program Responsible Official:
<input type="checkbox"/> Periodic Review		
<input type="checkbox"/> Revision, minor		
<input checked="" type="checkbox"/> Revision, major version# <u>2</u> .	<p>Effective date 2/1/2011.</p> <p>1. Entire document- has been reformatted and content updated to reflect current practices</p> <p>Revision prepared by:</p> <p>Linda Han, RO</p>	<p>Linda Han, MD,MPH</p> <p>SAT Principle Investigator:</p> <p>Cheryl Gauthier, MA,MT(ASCP) Bioterrorism Response Laboratory</p> <p>SAT Principle Investigator:</p> <p>Scott Hennigan Molecular Diagnostics Laboratory</p> <p>SAT Principle Investigator:</p> <p>Raimond Konomi, PhD Virus Isolation Laboratory</p> <p>Division Director, Analytical Chemistry</p> <p>Julianne Nassif</p> <p>Division Director, Molecular Diagnostics and Virology</p> <p>Sandra Smole, PhD</p>

Q. REVISION HISTORY

Revision Level	Document Section	Changes Made to Document Section
Version 1		Created document entitled, MDPH SA.005- Lab Security and Emergency Response Guidance for Working with Select Agents at the State Laboratory Institute effective 7/20/2003
Version 1		Minor document re-formatting only 6//2008
Version 2	1. Entire document	Effective date: 2/1/2011 1. Entire document- has been reformatted and content updated to reflect current practices